

Computers

(and proces optimisation)

Project idea

Project idea – *computers*

Why

- Current administrative bottleneck in primary care processes because there are not enough computers
- Most are desktop computers, mobile computer are required for doing the rounds in the wards
- Current administration process has inefficiencies (double administration) and inconsistencies. Consequences in process speed and unreliable information in system.

What

- Investigate number of required computers per department and define priority list
- Get quotations
- Investigate hardware plan/policy and Raspberry PI alternative
- Research current administrative processes, provide basic analysis, present findings and discuss required course of action
- Investigate if Dutch network can help to provide computers

How

- Timeline: December to March
- Project team
 - project leader
 - IT officer
 - procurement officer
- Stakeholders
 - primary care departments
 - care supporting departments
 - offices
 - facilitation department?
- Budget: TBD

Risks, related things and unknowns

- Scope of process optimisation is unknown. There is a risk of scope creep (scope expands as you work on it). To deal with this, the approach is staged/phased. First basic analysis, then discussion to determine the scope of what we want to optimise.
- There is a staff shortage. Therefore project leader should be flexible in approach when staff has time and also plan around specialist week. Number one priority is primary process.